

SACRAMENTO COUNTY

2019-20
YEAR IN REVIEW

SACRAMENTO
COUNTY



An aerial photograph of a rural landscape in Sacramento County, California. The image shows a patchwork of green and brown agricultural fields, a winding river, and some small clusters of trees. The sky is not visible, as the horizon is low.

About **Sacramento County**

The County of Sacramento was incorporated in 1850 in response to the needs of a growing population and was one of the original 27 counties of California. In 1933, the Sacramento County Charter was established.

The County is governed by five members of the Sacramento County Board of Supervisors, elected on a non-partisan basis to serve staggered four-year terms, each representing one of the five districts. The County Executive is responsible to the Board for planning, organizing, and directing County activities. Other elected officials include the Assessor, District Attorney and the Sheriff.

Sacramento County has more than 30 departments and offices that provide services to County residents. The County is responsible to provide health and welfare, criminal justice, municipal services (including law enforcement), and more to County residents. Major services include the Airport System, Animal Care and Regulation, Child Welfare, Clerk Recorder, Criminal Justice, Human Assistance, Health, Property Tax System, Regional Parks, Transportation, Waste Management and Recycling, Voter Registration, and Water Resources.

The County's total operating budget is \$6.4 billion, and there are more than 12,500 full-time employees. For more information and resources, visit www.saccounty.net.

Sacramento County

by the Numbers

TOTAL POPULATION:
1,546,000

UNINCORPORATED
POPULATION:
594,000

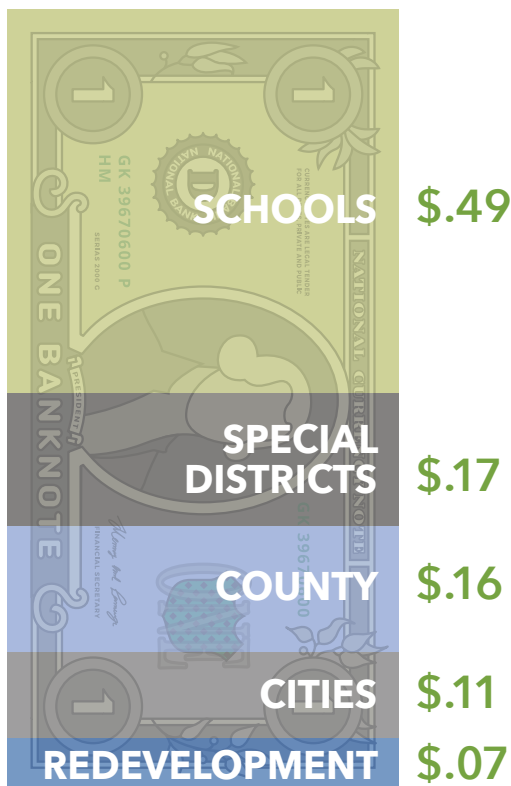
MEDIAN
INCOME: **\$63,902**

MEDIAN HOUSE VALUE:
\$330,100

37.9 MEDIAN
AGE OF
POPULATION

Your Tax Dollars At Work

Where do my Property Tax Dollars go?
FY 2019-20



SACRAMENTO
COUNTY

Sacramento County's 2020-21 Budget

TOTAL COUNTY BUDGET
\$6.4 billion

The largest job sector in Sacramento County is:

HEALTH CARE AND SOCIAL ASSISTANCE
118,142 workers

The next-largest sectors are:

PUBLIC ADMINISTRATION
111,742 workers

RETAIL TRADE
63,365 workers


Social Services

Child, Family and Adult Services

– For more than 30 years, Child, Family and Adult Services has led the County’s “Gifts from the Heart Program,” a holiday giving program for those serviced by Child Protective and Adult Services. More than **90** community partners donated **10,000** gifts to children, youths, adults with disabilities and seniors throughout Sacramento County.



Adult Protective Services

 **5,496** INVESTIGATIONS of elder/dependent adult abuse conducted by Adult Protective Services.

Child Protective Services

reduced the number of children in foster care by almost 10% over the past year by keeping children safety with their families, sending kids that were in foster care to their families, adoptive families or a legal guardian.

 **10%**



Child Support Services – In 2019-20, the Department of Child Support Services collected **\$145,604,393** IN CHILD SUPPORT PAYMENTS

Coroner – Rapid DNA is a new technology that aided the Coroner’s Office in victim identification. With this technology, the Coroner’s Office staff has been able to quickly identify **48** individuals in 2019-20.

Environmental Management

Environmental Health Specialists conducted more than **14,700** routine inspections at food facilities throughout Sacramento County, ensuring food handlers are using food safety practices and that equipment is clean and working properly.



Specialists also inspected more than **1,000** public pools and spas at apartments, hotels, sports clubs and community centers to ensure they meet State Health Code requirements.



Human Assistance – Employment Services, a division within the Department of Human

Assistance (DHA), provides Welfare-To-Work (WTW) services to assist residents through their journey to employment. From 2019-2020, DHA placed **187** WTW customers in subsidized employment. Of those customers, **79% are still off aid or still employed** with an average wage increase of **8.91%**.

Probation – Probation launched a Juvenile Diversion Pilot Program in 2020 that provides mental health and substance use screenings.



There have been **136 youth** referred to the Juvenile Diversion Pilot Program, and **55%** of individuals offered connectivity to mental health services accepted a referral for service.

55%
ACCEPTED
A REFERRAL
FOR SERVICE

Health Services – In addition to Public Health’s work on COVID-19, it continues to promote and protect the health and safety of residents and communities of Sacramento County by:

- » Controlling tuberculosis
- » Making nurse-home visits
- » Treating STD’s
- » Hosting free flu clinics throughout the County and offering other immunizations
- » Coordinating care and services for people with HIV/AIDS
- » Providing health education

- » Reducing chronic illness and tobacco use

The Sacramento County Women, Infants and Children Program (WIC) has seen an increase of caseload from 15,456 to 21,384 – a **38% increase**, with much of the services over the phone due to COVID-19. Participants have expressed great satisfaction with WIC services provided by phone, and are more engaged when it comes to learning about nutrition and other health topics.

More than **40,000** people have

38%
INCREASE IN
WIC CASELOAD



been served in the County’s **Mental Health** and **Substance Use Prevention Treatment** programs, while more than **170,000** have been served by the County’s **Prevention and Early Intervention** programs.



First 5 Sacramento

First 5 Sacramento leveraged funds from First 5 California, Baby to Baby and private donations to provide essential PPE, diapers, wipes and infant formula to our funded partners and **Black Child Legacy Campaign** hubs.



Together with community partners, First 5 distributed more than **260,000** diapers, **420,000** wipes, **1,200** cans of infant formula, **8,500** cloth and disposable masks, **320** gallons of disinfectant, and **3,000** children’s books to families and child care providers throughout Sacramento County.

First 5 partners also provided more than **3,800** screenings to detect

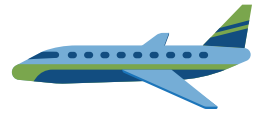


developmental and emotional issues in children ages five and under and to link them to early intervention services.

First 5 partner Birth and Beyond conducted nearly **10,000** family home visits to strengthen families and prevent child abuse and trauma.



Airports



- » Sacramento International Airport served **9.9 million** total passengers between July 1, 2019 and June 30, 2020.
- » SMF’s West Runway Rehabilitation Project won three awards, including being recognized as **2020 Airport/Transit Best Project** by Engineering New Record – California, 2020 Project of the Year by the Sacramento Chapter of American Public Works Association and the 2020 Transportation Project of the Year Award from the American Concrete Pavement Association.

9.9
MILLION
PASSENGERS

7TH
AMONG LARGE
AIRPORTS 2020

- » SMF placed **7th** among Large Airports in JD Power’s 2020 Airport Satisfaction Survey.

Municipal Services

Animal Care – Live release rate (LRR) of **88%**, exceeding 2019 LRR of 87%.

Found homes for **5,426**

animals and reunited

1,107 animals with their owners.



Agriculture/Weights and Measures

– There are **26** Certified Farmers Markets in Sacramento County that are regulated by the department to ensure that consumers are purchasing commodities directly from the farmer who produced them.

In 2019, the Weights and Measures Division investigated **123** complaints from consumers, including issues involving fuel shortage, price

advertisement inaccuracies, point of sale system inaccuracies, products shorted on quantity, fuel contamination and sub-meter utility billing.

Regional Parks – The Department of Regional Parks’ “Life Looks Good on You” campaign, which raises water safety awareness by emphasizing the importance of wearing life vests in the river and promoting the life vest loaner stations along the American River Parkway, continues to go strong.



In 2019-2020, area golfers played **168,110** rounds of golf on the County-owned courses.

Administrative Services

Clerk Recorder – Since reopening after COVID-19 closures, marriage ceremonies have increased by **40%** over previous annual ceremonies for that same period.

Finance – Revenue Recovery collected more than **\$4 million** in court-ordered restitution from defendants and disbursed the funds to victims of crime on their behalf.



Technology

The Department of Technology brought a **new**

convenient Utilities Portal online, serving **323,938** utilities billing and service customers. So far, **73,606** are doing their transactions online, and the system averages **4,500** new customers each month transitioning to using the on-line services.

General Services — Sacramento County’s Fleet was recognized as the **#3 ranked fleet** of the 100 Best Fleets in the Americas.

More than **45%** of heavy duty fleet run on renewable fuels.

Purchasing received the **Achievement of Excellence in Procurement Award** 2020 from the National Procurement Institute.

Voter Registration and Elections

– Reported a record number of registered voters in 2020: **883,549**. VRE

also saw record high turnout in the County for the presidential election in 2020, with approximately **80%** of registered voters turning out to vote.



883,549
REGISTERED
VOTERS

80%
VOTER
TURNOUT

VRE was a model of transparency, with live stream video of ballot tabulations, ballot returns and ballot counting throughout the entire process **on its website**.

Public Works and Infrastructure

Transportation – More than **\$73 million** in



construction work is underway or has been completed throughout Sacramento County, including the Interstate 5 at Metro Air Parkway Interchange Project, Hazel Avenue Phase 3, Florin Area Street Light Project, **among other projects**.

- » Worked with residents of **28 streets** to install traffic calming measures in response to speeding concerns.
- » Upgraded traffic signals at **41** intersections.
- » Paved **1.5 million** square feet of roads.

Filled **70,000** potholes.

Water Resources – Treated and distributed more than **13.5 billion gallons** of potable water.

Distributed **6,250 sandbags** and **62 tons of sand** during storm events.

Inspected and cleaned **92.8 miles** of underground pipe system.



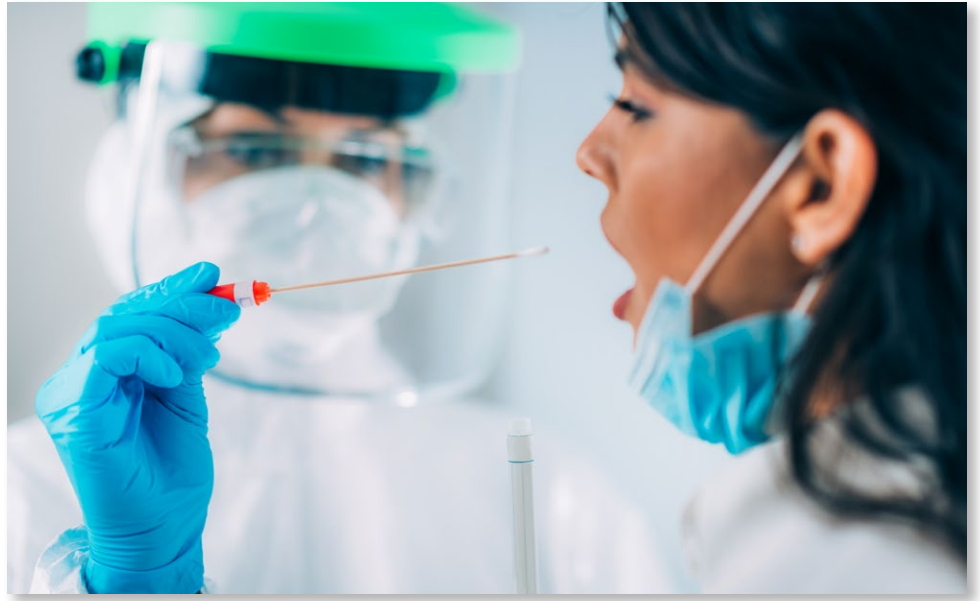
Response to COVID-19

In response to the COVID-19 pandemic, on March 19, 2020, Sacramento County issued its first Public Health “Stay at Home” order. Since then, numerous County departments have been engaged in responding to COVID-19.

Sacramento County Public Health (SCPH) has been combatting the coronavirus, working diligently to contain and mitigate this outbreak and protect the residents of Sacramento County. Public Health has tested and monitored for COVID-19 infection, conducted contact investigations and provided education and guidance to stakeholders and the community.

Public Health’s work has included:

- » More than **25,000** COVID-19 tests run at the SCPH Laboratory
- » More than **40,000** COVID-19 tests conducted at the Cal Expo drive-thru testing site
- » Maintaining a dashboard of current COVID-19 data
- » With community partners, opened **11** community COVID-19 testing sites with **200-300 tests per day** with 72-hour results
- » Made the COVID-19 contract tracing investigations more efficient with a software solution that informs residents of possible exposure
- » Worked closely with skilled nursing and other long-term care facilities to protect vulnerable residents
- » Worked with numerous response partners including healthcare



providers, hospitals, EMS agencies, colleges/universities, law enforcement, the National Guard, regional partners, and state agencies

- » Developed and provided guidance documents for schools, businesses, faith-based and other organizations

Volunteers have provided more than **79,000** volunteer-hours in various response roles.

The Dine at Home Sacramento program, administered through the Department of Child, Family and Adult Services, provided **102,000 meals** to **1,010 seniors** isolating at home and generated **\$2.5 million** in revenue for participating restaurants.

The Department of Agriculture received masks from the state and distributed more than **128,000 masks** to agricultural workers in the county, to help protect them from exposure to Covid-19. The department also distributed more than **55,000 N95** masks to the county’s essential agricultural workers for pesticide applications and smoke protection.

The County has assisted more than **5,300** business and provided **\$13.1 million** in direct support from federal CARES Act funding:

- » Provided **1.5 million face coverings** to businesses unable to obtain them otherwise due to supply chain backlogs.
- » Provided one-on-one assistance to **593** small businesses related to funding options and economic relief program support and up-to-date information on State guidelines.
- » Waived penalties, costs or interest for more than **400** businesses and individuals unable to make property tax payments on time.
- » Provided **3,483** field assessments for COVID-19 business compliance and education efforts.
- » Extended the time for businesses to pay renewal license fees, with all late fees waived.
- » Allowed businesses to expand services and operations to outdoor area, including parking lots.

Responding to Homelessness

In 2019-20, Sacramento County served **1,834** people experiencing homelessness through its **Homeless Initiatives**.

The Flexible Supportive Rehousing Program continues to serve **250** persons who have been the highest users of County services and successfully placed **212** into permanent supportive housing.

The Mather Community Campus single transitional housing program served **123** adults with **21** exiting to housing.

The Services for Transition Age Youth program assists youths ages 18-24 in maintaining their current housing or assisting with permanent housing. **682** youths were served, with **269** receiving preventive services to maintain their housing and **53** entered permanent housing.

125 families with dependent children were served through two County funded emergency family shelters, with **68** of the families successfully exiting to housing.

Project Roomkey

Working in collaboration with multiple agencies that comprise the Sacramento Homelessness COVID-19 Response Team, the Department of Human Assistance led the effort to establish and manage Sacramento County's Project



Roomkey, part of a statewide effort to house the most fragile of the homeless population in an attempt to prevent or reduce the spread of the virus.

Through this effort, DHA opened four motels in Sacramento County in the spring of 2020, and **1,059** homeless individuals who met the criteria of being over 55 and/or having an underlying health

condition were enrolled in the program and sheltered in one of the motels. A team of support staff provided three meals per day and assisted guests with information about various social services for which they might be eligible.

One of the four motels ceased operation on September 30, 2020, and guests at that location were successfully connected with other sheltering options, with a full **60** participants moved directly to housing.

The team continues to work on re-housing options for all participants, including as many as **200** households that may be housed through **DHA's Flexible Housing Pool Program (FHP)**. **75** people have already been enrolled in FHP and are beginning the process of locating and securing housing.

